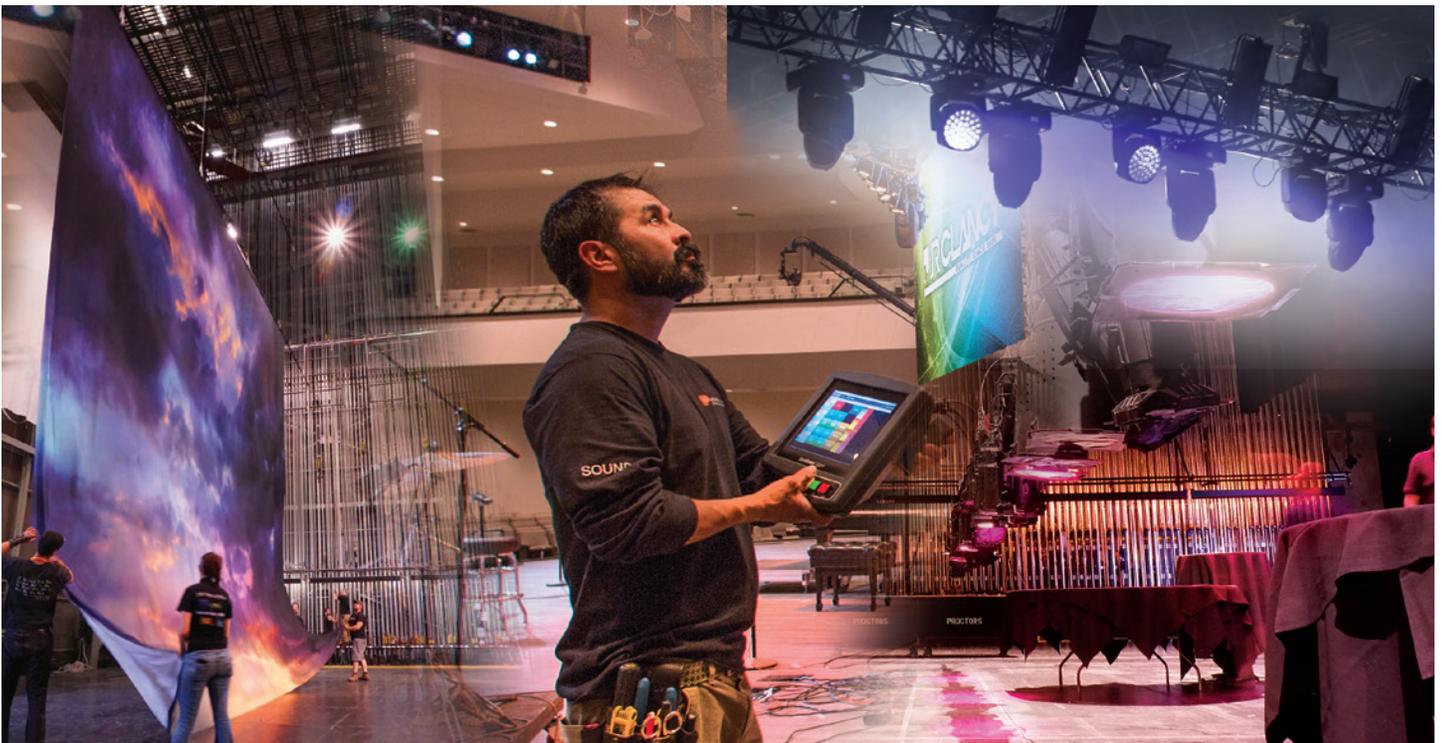




# AFTERMARKET SERVICE SOLUTIONS

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TRAINING, INSPECTION & MAINTENANCE



# HOW CAN WE BE OF SERVICE?

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We offer a full aftermarket service program to help you maintain a safe, reliable venue. In addition to a complete line of J.R. Clancy manual and automated rigging equipment and motion control systems, we have a special program dedicated to training, inspection and maintenance of your facility. Our service is available for any brand of manual and automated rigging equipment.

## The TIM program offers your venue:

- Rigging and safety training seminars
- Qualified rigging inspections by ETCP certified riggers
- Professional service and repair
- Equipment estimates

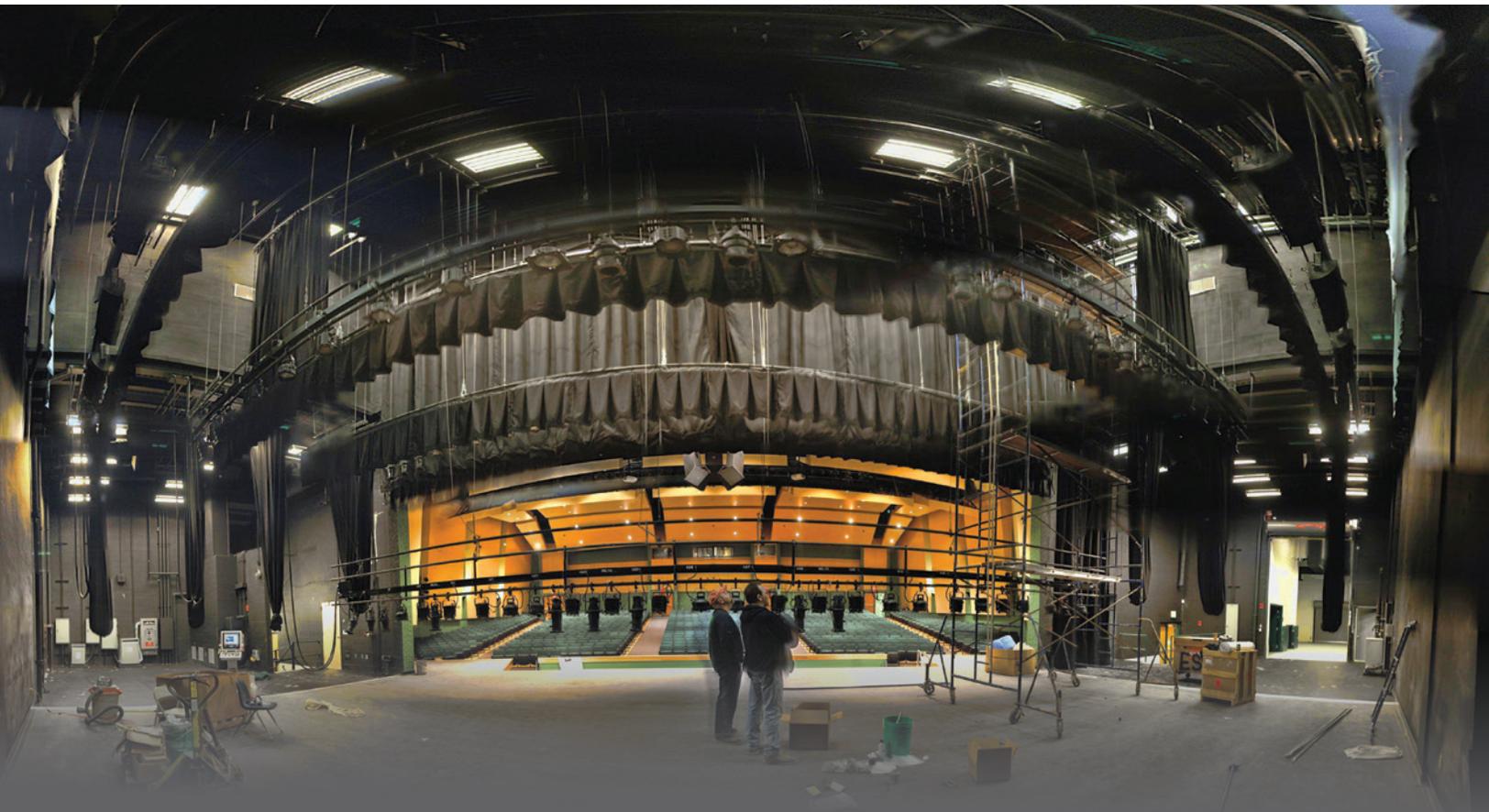
To learn more or to schedule one or all of these services, contact us and ask for the Service Department. You can also email us at the address below.



**315-401-7300**



**[service@wengercorp.com](mailto:service@wengercorp.com)**



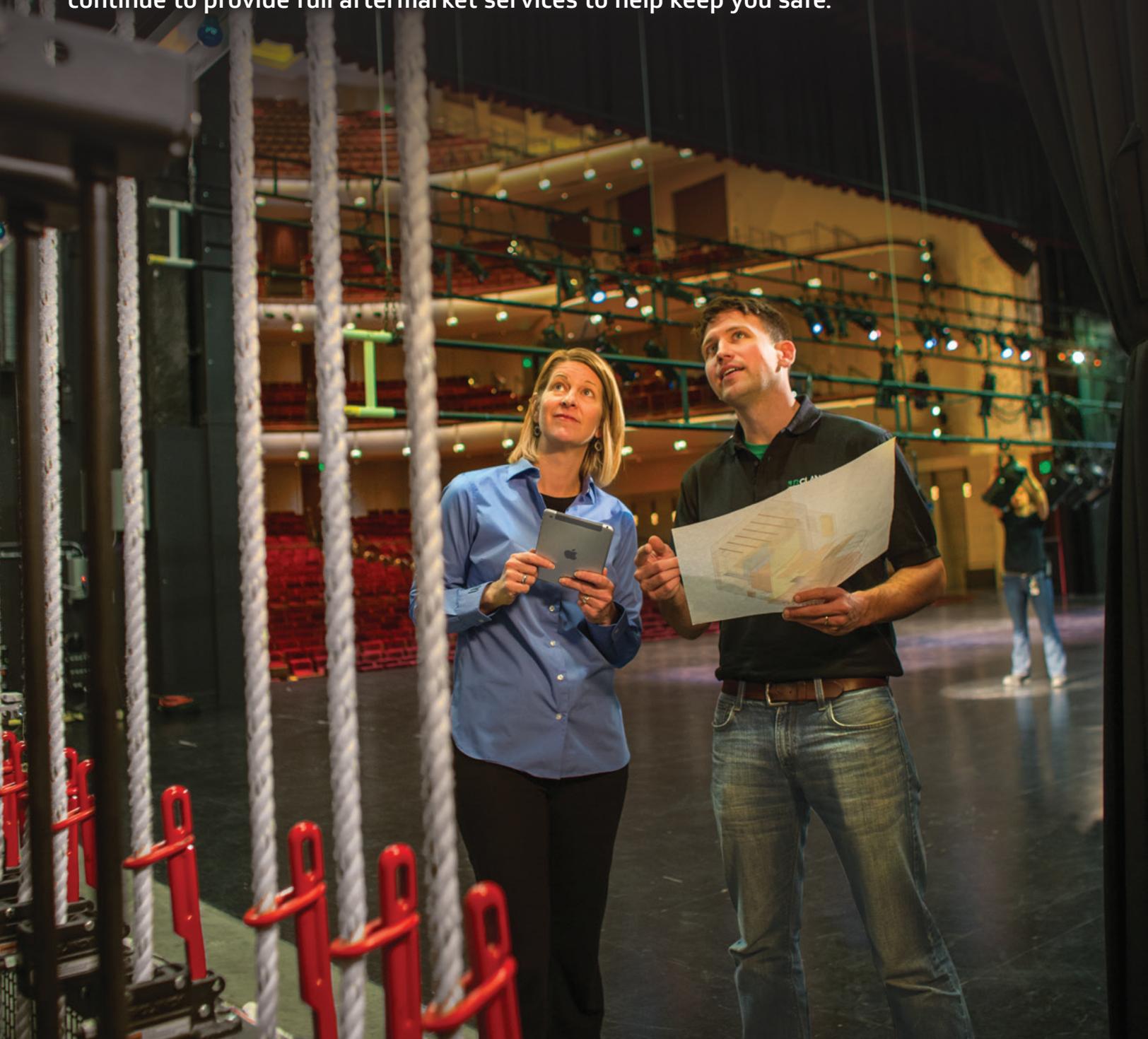
## HISTORY:

**OVER 135 YEARS OF INNOVATION AND QUALITY WHICH GETS BETTER WITH TIME.**

John Clancy, a Syracuse, NY stagehand, began designing and building stage equipment in 1882 due to the lack of suitable alternatives at the time. Within three years he founded J.R. Clancy. Now, the J.R. Clancy brand is recognized worldwide for stage rigging equipment.

# THE IMPORTANCE OF WELL-MAINTAINED RIGGING

The safety of your staff, students and audience is our chief concern and the inspiration for our proprietary safety program, TIM<sup>®</sup> (Training, Inspection, and Maintenance). This ongoing effort is the best protection for your investment, ensuring the safety of your people and the integrity of your facility while also keeping you compliant with the latest ANSI standards. At Wenger Corporation we continue to lead the charge for safer theatrical equipment through our J.R. Clancy TIM<sup>®</sup> program and sponsorship of USITT's rigging safety initiatives. Your safety and satisfaction are everything to us and we will continue to provide full aftermarket services to help keep you safe.



TRUST TIM® TO KEEP YOUR THEATRE SAFE AND COMPLIANT

Our commitment to you goes well beyond superior quality equipment and installation. In fact, our proprietary ongoing J.R. Clancy safety program — TIM®— is dedicated to keeping your new or existing facility at the forefront of theatre safety excellence.



## Training

## TRAINING

Part of our commitment to safety is helping you understand the functionality of your rigging equipment and J.R. Clancy motion control systems. Operating them in the right manner promotes both human safety and product performance. Part of this program involves training your operators on these systems, and providing them with the knowledge of how to identify potential problems. Having a solid sense of the systems you're operating can make you aware if something has been altered or damaged and needs attention. Issues can happen as a result of age, accident, equipment failure, or human error. We'll train your staff to not only know how to best operate your systems, but to also help keep them in perfect working order.



## Inspection

## INSPECTION

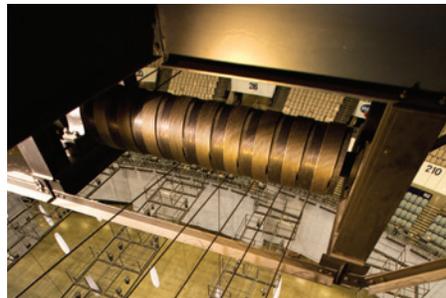
Our qualified rigging inspectors are experts at identifying equipment installations and backstage environments that may be unsafe. By finding potential problems early they are able to help you minimize repair costs and perhaps avoid expensive damages or injuries. At Wenger Corporation we are long-time advocates of embracing ANSI standards and we encourage our customers to take all necessary steps to protect their investment in theatre equipment. An annual inspection, at minimum, helps ensure safety and also helps reduce liability risks and should be standard procedure in any loss/accident prevention program.



## Maintenance

## MAINTENANCE

Part of our inspection process includes generating a detailed report of any items that require ongoing inspection and maintenance. It may be an item that is still working, but needs to be continually watched. It may be a part that needs replacement, a system that needs a software upgrade, or a piece of equipment that should be taken out of service. We'll discuss the report with you and provide an estimate for any possible expenses. Our technicians are the finest in the industry, trained by us and empowered to handle any job, from simple repairs and replacements to complex troubleshooting, renovations, and upgrades.



\* Training, inspection and maintenance will not cover control systems that are not manufactured by Wenger Corporation.



## MAKE SURE YOUR RIGGING MEETS ANSI STANDARDS

Founded in 1918, the American National Standards Institute (ANSI) is dedicated to enhancing business competitiveness and quality of life by promoting and facilitating voluntary standards and safeguarding their integrity. ANSI E1.47-2020 Entertainment Technology, Recommended Guidelines for Entertainment Rigging System Inspections states that Manually Operated Equipment and Motorized Equipment should be inspected annually or immediately after equipment or components have been newly installed, altered or repaired.

At Wenger Corporation we schedule regular inspections with our customers to ensure their rigging systems are in excellent working order. We also train our customers to identify potential problems so they can act in the timeliest manner to promote ongoing safe operation.



“Ignorance of procedures and equipment problems is not a legally defensible position.”

**Dana Taylor**  
Director of Technical Theatre  
Mt. Vernon (Indiana) Senior High School



“Inspections can assist in identifying hazards which could result in a loss. Reducing losses may have an impact on insurance costs.”

**Eileen M. Clinton**  
Manager Risk Management Services  
Brown and Brown of NY

To learn more or to schedule one or all of these services, contact us and ask for our Service Department. You can also email us at the address below.



**315-401-7300**



**[service@wengercorp.com](mailto:service@wengercorp.com)**



ENSURE THAT YOUR THEATRE IS THE SAFEST POSSIBLE ENVIRONMENT FOR YOUR PERFORMERS, STAFF, STUDENTS AND AUDIENCE.



## REDUCE LIABILITY RISK

New ANSI Standards recommend an annual inspection of your entire facility. Make annual inspections a standard procedure in your loss/accident prevention program.

## PROTECT YOUR INVESTMENT

Thousands of dollars are invested in your theatrical equipment and replacements can be expensive. By identifying problems early, repair costs can be minimized.

To learn more or to schedule one or all of these services, contact us and ask for our Syracuse Service Department. You can also email us at the address below.



315-401-7300



service@wengercorp.com

# Wenger®

C O R P O R A T I O N

### Minnesota Location

Wenger Phone 800.4WENGER (493-6437) Wenger Worldwide +1.507.455.4100 | Parts & Service 800.887.7145 | wengercorp.com  
GearBoss Phone 800.493.6437 | gearboss.com  
555 Park Drive, PO Box 448 | Owatonna | MN 55060

### New York Location

JR Clancy Phone 800.836.1885 JR Clancy Worldwide +1.315.451.3440 | jrclancy.com | 7041 Interstate Island Road | Syracuse | NY 13209

Brands of Wenger Corporation

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